



Full spectrum IT solutions



NÉGYPÓLUS[®]
Computers



Négyópólus Technical and Trading LLC.) was founded in 1991.

At first, the primary portfolio of activities was the sales of IBM compatible computers and related software, and their integration into a system. Later, this was supplemented with the repair and maintenance of the devices, administration and on-site system administrator service, for which the need emerged at the end of the 90's.

Our partners are usually companies, including big businesses, small- and medium-size enterprises, and budgetary institutions, banks, foundations, organizations. Due to this, our main principle is the most complex servicing of our clients; we try to meet continuously increasing customer demand with more and more services (free shipping, installation, consultation, etc.). To stay competitive even in the current intensified market conditions, we try to keep our prices below the multinational companies' offering the same services.

The quality of our services are not only confirmed by a few contracts from 1992 that are valid to this day, but also by the ISO 9001 certification received in 2003, which – besides more organized work – also opened the way for us to successfully participate in public procurement tenders, and also allowed similarly certified companies long-term cooperation with us.





Our colleagues are between the ages of 24-35, dynamic, professionally experienced young people with information science or electrical engineering degrees. To ensure the appropriate professional quality and further their knowledge, our co-workers participate in training, courses, so some have passed certified Microsoft MCP (Microsoft Certified Professional) examination, HP ASE service qualification, thus fulfilling the requirements to be considered featured partners of the representatives of significant brands (HP, OKI, Xerox, Microsoft, Acer, etc.) in Hungary.

We own our own, easy to reach office and service in Budapest's business district (13th district). Besides our Internet webshops (printerszalon.hu, completeoffice.hu), we operate our franchise showroom with OKI Printing Solutions (OKI Printer Salon) on Váci road. This helps make us one of the largest distributors of OKI printers, fax machines, multifunctional devices and accessories in Hungary.



SYSTEM ADMINISTRATION, ON-SITE SYSTEM ADMINISTRATOR SERVICE

Remote and phone supervision, availability, if necessary on-site visit, on-line error reporting, providing emergency duty, helpdesk service on-site consultation, troubleshooting, virus checking, virus cleaning operating internal database, information and mail systems, creating regular backups, if necessary storage in our safe systematic update of operating systems, software (Windows, virus scanners) continuous work documentation into our Internet based service log

HARDWARE AND SOFTWARE SECURITY AUDIT, REVIEW

Risk evaluation, security vulnerability detection. Firewall, virus – spyware – adware protection, WEB server attack protection control. Review of license policy, genuine software environment.

DATA TRANSFER AND COMMUNICATIONS NETWORK DESIGN, CONSTRUCTION

Design, construction and maintenance of local (LAN) data transfer and communications network, and wide area (WAN) data transfer and communication networks using KRONE zero bit error ratio TruNet and PremisNET, AMP, R&M, BICC, Panduit local and VoIP solutions (Cisco, MultiTech) and related 15 and 20-year system warranties. Distribution of network devices (Cisco, 3Com, HP, Allied Telesys). Design, construction of complete telephone branch systems. Distribution of Alcatel and Panasonic telephone branch systems.



SALES OF COMPUTERS AND PERIPHERALS, SYSTEM INTEGRATION

The sales of high-reliability HP, Acer, IBM, Dell computers and HP, OKI, EPSON, Xerox printers and accessories (toner, cartridge, paper). We provide home-delivery, installation, on-site warranty, and in case of repair under warranty, replacement device. Complete information system design, building; turnkey building of complete computer systems.



SERVICE OF COMPUTERS AND PERIPHERALS, MOVING

Complete maintenance, service of configurations and local networks during and after the warranty period for a flat fee or ad-hoc provision. Mechanic and electronic repair of dot-matrix and laser printers, with the option of replacement printer during repairs. If necessary professional assembly or disassembly, moving of computer workstations, servers, IT infrastructure.

- Customized for individual needs
- Management softwares, other business solutions
- Web applications
- Add-ons
- Corporate production management and logistic systems
- Softwares based on databases
- Database planning and optimisation
- Development of spaced multi-layer applications
- Thin and thick client solutions
- UI driven development

Our strength is creativity and user-friendly design. Our fundamental principle is careful planning, precise implementation and customer-orientation. Keeping deadlines and follow-up after delivery are very important to us. We perform our activity with help of .NET, C#, Visual Studio, Java, OOP, MS SQL and Oracle technologies and with agile projects management techniques (Extreme Programming, Scrum), by applying design patterns.

Our softwares are being developed according to a system plan draft agreed continuously with the customer, after estimating the exact needs. System plan draft shall contain all elements which are required to prepare the software later on. After placing the order we prepare a simplified version of the software where the operation and management of the software can be tested by putting in a few sample data; subsequent to the approval of the customer we prepare the whole specification. After development and handing over of the software we deliver the whole documentation (in Hungarian, in English or in German language as requested). Our service contains education and support required to continuous utilization, including troubleshooting, modifications and counselling.







Oki warranty service center, HP, Canon, Xerox, Lexmark and Samsung printer service. Our staff have extensive experience in improving the printers to give you cheapest and most effective repair solution.

We serve our clients in:

- *Laser printer and multifunction (MFP) and inkjet service*
- *Photocopiers and associated units, repair, maintenance*
- *Error prevention, general and ongoing maintenance*
- *Paperfeeding and roller unit exchange*
- *Paper jam recovery, remove of stucked paper*
- *Fuser film exchange*
- *Printer, scanner cleaning and maintenance*
- *Printer configuration, installation*
- *HP Jetdirect networking equipment and configuration*
- *Transportation of optional equipment, installation*
- *Up to 3 hours of on-site within the quick service, warranty*
- *On-site service in Budapest and Pest County*

Busines hours:

<i>Monday</i>	<i>8:15 - 16:45</i>
<i>Tuesday</i>	<i>8:15 - 16:45</i>
<i>Wednesday</i>	<i>8:15 - 16:45</i>
<i>Thursday</i>	<i>8:15 - 16:45</i>
<i>Friday</i>	<i>8:15 - 15:45</i>

Address:

*1132 Budapest, Váci út 64/a (Service)
1132 Budapest, Váci út 64/c. (Offices)*



OKI PRINTER SALON – OFFICE EQUIPMENT SHOWROOM

Our company, jointly with OKI Systems Hungary LLC opened its Budapest showroom on the 11th of October 2005 on Váci road in Budapest's business district, between Dózsa György road and Lehel square. This made OKI's entire product range, including original, factory accessories, available to all those interested. The establishment of the new showroom was important because until recently users did not always have the chance to directly see or try out OKI devices at a European level and environment. In the OKI Printer Salon everyone interested receives information on the parameters of the newest devices, and we provide advice on which devices can be used to most effectively fulfill specific office, printing requirements. Since our company is entitled to repair OKI devices during and after the warranty period, we provide an end-to-end service.



The sales of toner cartridges, toners, ink cartridges for HP, XEROX, CANON, EPSON, OKI, etc. printers with free delivery and installation in Budapest. On-line shopping possibility in our Internet webshop – www.printerszalon.hu –, the secret to its success is our effort that no other official distributor, providing the same service conditions, provides products for less. Our colleagues keep an eye on the market every day, and if necessary, we change the price of our products immediately to really provide the most favorable offers to our customers. Most of the products are available immediately from our warehouse. In other situations, software following the purchase minute-by-minute provides information about the expected arrival of the ordered products on our website.



Tetrapak Hungária Kereskedelmi Zrt.

Hanwha Bank Magyarország Zrt.

Abroncs Kereskedőház Kft

Vállalkozók országos Szövetsége

Ballymore Hungary

Tetrapak Ausztria Gmbh.

Nemzetközi Dunabizotság

Német-Magyar Ipari és Kereskedelmi kamara

Nemzeti Kulturális Örökség Védelmi Nonprofit Kft.

Euro-Phoenix Kft.





Customer service, contract information, order status, delivery infos, billing and ordering services:

Phone: +36-1-350-6157

Fax: +36-1-350-2398

E-mail: info@negypolus.hu



Online shopping issues:

Phone: +36-70-369-1873

Bug reports (hardware, software):

Phone: +36-1-350-4551

E-mail: problems@negypolus.hu

Address: 1132 Budapest, Váci út 64/a (Printershop)
1132 Budapest, Váci út 64/c. (Offices)



